

Document date June 2008

Program

Program code WORKC (non-financial program).
WCA financial classification still applies.

Definition

The Victorian WorkCover Authority is the manager of Victoria's workplace safety system.

The responsibilities of the Victorian WorkCover Authority are to:

- help avoid the occurrence of workplace injuries
- enforce Victoria's occupational health and safety laws
- provide reasonably priced insurance for employers
- help injured workers back into the workforce
- manage the workers' compensation scheme by ensuring the prompt delivery of appropriate services and adopting prudent financial practices

Victoria's workers' compensation scheme is administered on behalf of the Victorian Workcover Authority by a number of Workcover Agents. Agents are currently responsible for a range of tasks including premium collection, claim lodgement and the delivery of benefits and rehabilitation.

The WorkCover Authority pays reasonable medical, nursing, legal, rehabilitation and other related costs for injured workers.

Responsibility RALLY Healthcare.

Referrals *To* RDNS Customer Service Centre.
From Medical practitioners and hospitals.

Type of service General nursing services provided by Registered Nurses.

continued

Eligibility/criteria for accepting referral	<p>Acceptance of a referral is subject to the following:</p> <ul style="list-style-type: none"> the referral is made by a general practitioner prior approval must be given for the service by the managing agent (however, up to four services can be provided without prior approval) <p>See policy CP-B15 <i>Obtaining approval for WorkCover clients.</i></p> <p><i>Overseas visitors</i> Not applicable.</p>
Health insurance	Not applicable.
Fees	As per fee schedule issued by the WorkCover Authority.
Liaison charge	Not applicable.
Consumables	Fees paid by WorkCover include the provision of consumables.
Continuity of care/Core	Not applicable.
Access responsiveness	Negotiated according to referral request and client need.
RDNS policy reference	CP-B15 <i>Obtaining approval for WorkCover clients.</i>
Contract/agreement	RDNS is an approved provider for WorkCover-funded nursing. Service Agreement does not exist.
	<i>Contract responsibility</i>
	<i>Contact responsibility</i>
	<i>Expiry date</i>
Other programs permitted	Nil
Comments	
Reference/source of information	<p>Workcover Authority Service</p> <p>Ph: 1800 136 089</p> <p>www.workcover.vic.gov.au</p>

Reviewer:	HACC Non-HACC Committee	Last review date:	June 2008
Authoriser:	GM/DON	Next review date:	July 2011