

<b>Document date</b>	August 2007
<b>Program</b>	External program
<b>Program code</b>	A program code is established for all Transitional Care Programs (TCP) when there is a signed service agreement between RALLY and the funds holder.
<b>Definition</b>	<p>TCP is a form of flexible care that is provided following an inpatient admission to hospital, and:</p> <ol style="list-style-type: none"> <li>1. Allows the client/carer/family time to decide long care requirements.</li> <li>2. Is provided in the client's home or aged care facility.</li> <li>3. Is an individually tailored package of services necessary to maintain the person at home including nursing care, personal care and a range of other services.</li> </ol> <p>Services can be provided for up to 12 weeks.</p>
<b>Responsibility</b>	RALLY Healthcare
<b>Referrals</b>	<p><i>To</i> RALLY Healthcare</p> <p><i>From</i> Authorised TCP fund holders</p>
<b>Type of service</b>	Provision of nursing care, personal care and allied health
<b>Eligibility/criteria for accepting referral</b>	<p>Approved by ACAS.</p> <p>Must be an elderly person who has experienced a recent hospital inpatient stay and has completed acute or sub acute care.</p> <p>Referrals must be made by TCP Program Case Manager or Program Manager.</p> <p><i>Overseas visitors</i> Not applicable</p>
<b>Health insurance</b>	Not applicable
<b>Fees</b>	The purchaser (referral source) pays agreed fee as per RALLY Healthcare fee schedule.
<b>Liaison charge</b>	Not applicable
<b>Consumables</b>	Provided by TCP program
<b>Continuity of care/Core</b>	Not applicable
<b>Access responsiveness</b>	Negotiated around purchaser request

<b>RDNS policy reference</b>	CP-B06 <i>Determining client fees</i> CP-B07 <i>Billing fee for service</i>
<b>Contract/agreement</b>	Development of service agreements is the responsibility of RALLY Healthcare
<i>Contract responsibility</i>	RALLY Healthcare General Manager/Director of Nursing.
<i>Contact responsibility</i>	RALLY Healthcare Operations Manager
<i>Expiry date</i>	As per individual contract
<b>Other programs permitted</b>	No other programs permitted
<b>Comments</b>	The TCP provider may also charge the client a fee-for-service, based on their income.  These clients are not entitled to HACC services but may be transitioned to HACC (if eligible) at any time during the 12 weeks, as negotiated with the TCP manager.
<b>Reference/source of information</b>	<a href="http://www.agedcareaustralia.gov.au/internet/agedcare/publication.nsf/Content/cq-519-1">http://www.agedcareaustralia.gov.au/internet/agedcare/publication.nsf/Content/cq-519-1</a>

<b>Reviewer:</b>	HACC Non-HACC Committee	<b>Last review date:</b>	July 2007
<b>Authoriser:</b>	GM/DON	<b>Next review date:</b>	July 2011