

Supported Residential Service (SRS)

Document date	June 2009
Program	External program
Program code	Not applicable.
Definition	Premises where accommodation is provided (or offered) to people, where premises do not receive benefits from an Act of the Commonwealth.
Responsibility	RDNS general.
Referrals	<p><i>To</i> RDNS Customer Service Centre.</p> <p><i>From</i> Multiple sources.</p>
Type of service	To provide appropriate nursing care as assessed eg: wound care, continence assessments, insulin administration.
Eligibility/criteria for accepting referral	<p>SRS residents are eligible to receive all health and community support services which are not the responsibility of the SRS to provide. Services for which SRS residents are eligible include nursing, allied health and social support services.</p> <p>For RDNS admission: the needs of the client are such that require a registered nurse to attend.</p> <p><i>Overseas visitors</i> Yes</p>
Health insurance	Yes - in this case services requested need to meet the requirements of the Health Insurer.
Fees	<p>Clients in SRSs are charged as for any other client, based on whether the client is funded under a program or is self funded (i.e. under HACC or another funded program depending on eligibility).</p> <p>However, if the client is HACC eligible and their only income is the pension, they are not charged a fee.</p>
Liaison charge	Not applicable.
Consumables	Provided by client.
Continuity of care/Core	Not applicable.
Access responsiveness	Prioritisation according to need.
RDNS policy reference	<p>CP-B04 Referrals for clients in residential aged care facilities</p> <p>CP-B06 Determining client fees</p>

continued

Contract/agreement	Not applicable.
<i>Contract responsibility</i>	
<i>Contact responsibility</i>	
<i>Expiry date</i>	
Other programs permitted	HACC HITH PAC RDNS Non Financial Programs (eg Allied Health)
Comments	Nil
Reference/source of information	Victorian Home and Community Care (HACC) Program Manual – Department of Human Services Feb 2003. Supported Residential Service (SRS) residents – Determining fees for Community Health, Home and Community Care (HACC) and Aged Care District/Visiting Nurse and Allied Health.

Reviewer:	HACC Non-HACC Committee	Last review date:	June 2009
Authoriser:	GM/DON	Next review date:	July 2011