

Residential aged care facilities (nursing homes and hostels)

Document date	May 2008
Program	External program
Program code	A program code is developed for each facility.
Definition	<p>Nursing home premises (other than public, private or hospitals) where accommodation is provided or offered to people who:</p> <ul style="list-style-type: none"> • need nursing supervision or care with occasional attendance by a medical practitioner, and • receive a nursing home benefit under an Act of the Commonwealth. <p>Hostels - premises where accommodation and special or personal care are provided (or offered) to people who receive hostel benefits under an Act of the Commonwealth.</p> <p>(Residential aged care facilities DO NOT include supported residential services).</p>
Responsibility	RALLY Healthcare.
Referrals	<p><i>To</i> RALLY Healthcare.</p> <p><i>From</i> Individual facilities, hospitals, Local Medical Officers.</p> <p><u>Note:</u> All referrals need to be approved by the facility prior to the commencement of services.</p>
Type of service	Provide appropriate nursing care as requested/assessed (e.g. wound care, continence assessments, insulin administration).
Eligibility/criteria for accepting referral	<p>Facility is classified as 'hostel' or 'nursing home'.</p> <p>Facility consents to the provision of services.</p> <p><i>Overseas visitors</i> Yes - determined by the residential care facility.</p>
Health insurance	Yes. In this case, services requested need to meet the requirements of the health insurer.
Fees	<p>The residential aged care facility is invoiced for the services as outlined in <i>Residential Aged Care Manual</i> - Section 12(6).</p> <p>Individual residents are not invoiced for services.</p> <p>RALLY Healthcare fee schedule applies.</p>

continued

Liaison charge	Not applicable.
Consumables	Provided by client.
Continuity of care/Core	Not applicable.
Access responsiveness	As negotiated around purchaser request.
RDNS policy reference	CP-B04 <i>Referrals for clients in residential aged care facilities.</i>
Contract/agreement	Development of service agreements is the responsibility of RALLY Healthcare.
<i>Contract responsibility</i>	RALLY Healthcare General Manager/Director of Nursing.
<i>Contact responsibility</i>	RALLY Healthcare Operations Manager.
<i>Expiry date</i>	
Other programs permitted	HITH RITH RDNS consultancy service as per RALLY Schedule of Fees. DVA community nursing program not permitted.
Comments	Nil
Reference/source of information	RALLY Healthcare. RDNS policy CP-B04 <i>Referrals for clients in residential aged care facilities.</i> Residential Aged Care Manual – Health and Family Services - Aged and Community Care Division – 2002. Victorian Home and Community Care (HACC) Program Manual – Department of Human Services Feb 2003.

Reviewer:	HACC Non-HACC Committee	Last review date:	April 2008
Authoriser:	GM/DON	Next review date:	July 2011