

Palliative Care – Terminally Ill Client Palliative Care

Document date	March 2008
Program	Internal program
Program code	TICPC (non-financial program).
Definition	Where palliative care clients prefer not to have a palliative care service involved in their care, RDNS manage the care of the client, including after hours calls and visits if required.
Responsibility	RDNS general.
Referrals	<p><i>To</i> RDNS Customer Service Centre.</p> <p><i>From</i> Clients, carers, hospital, hospice, specialist palliative care providers or GP.</p>
RDNS support sites covered	All support sites excluding Frankston and Rosebud.
Type of service	<p>Palliative Care nursing care is provided by RDNS.</p> <p>Access to allied health from RDNS.</p>
Eligibility/criteria for accepting referral	<p>RDNS Clinical Nurse Consultant Palliative Care determines the appropriateness of the referral by consulting the client's GP or specialist.</p> <p><i>Overseas visitors</i> Access to program is determined by RDNS.</p>
Health insurance	Some health insurance policies may cover visits by RDNS. Clients need to liaise with their insurance company.
Fees	RDNS charge as per the HACC fees policy, provided in the <i>RDNS Financial Agreement form</i> (refer to <i>RDNS policy reference</i> below).
Liaison charge	Not applicable.
Consumables	Client is responsible for the cost of consumables.
Continuity of care/Core	Not applicable.
Access responsiveness	<p>Prioritisation according to need.</p> <p>All TICPC clients will have a <i>Site Assessment Tool (SAT)</i> completed on admission.</p>
RDNS policy reference	<p>CP-B05 <i>Managing a shared care client with external organisations</i></p> <p>CP-B06 <i>Determining client fees</i></p>

continued

Contract/agreement Not applicable.
Contract responsibility Not applicable.
Contact responsibility Relevant Client Services Manager.
Expiry date Not applicable.

Other programs permitted All programs.

Comments

Reference/source of information Palliative Care CNC, RDNS Heidelberg.

Reviewer:	HACC Non-HACC Committee	Last review date:	March 2008
Authoriser:	GM/DON	Next review date:	July 2011