

Palliative Care – Mercy Western Palliative Care

Document date	March 2008
Program	External program
Program code	MEWPC (non-financial program).
Definition	<p>MWPC is a strategic alliance between RDNS (formerly Western Palliative Care - RDNS) and Mercy Hospice Inc.</p> <p>MWPC provides palliative care to people with a terminal illness and their families who live in the Western Region of Melbourne in the municipalities of Moonee Valley, Melbourne, Maribyrnong, Brimbank, Hobsons Bay, Wyndham and Melton.</p> <p>The care is provided by a multi-disciplinary team of nurses and other disciplines employed by RDNS and Mercy Hospice.</p> <p>The three offices include Essendon (RDNS Lionsville), Sunshine and Werribee.</p> <p>MWPC CNC are available 24 hours for phone consultation.</p>
Responsibility	<p>Client Services Manager/CNC, RDNS Lionsville.</p> <p>GM/DON North and West Regions.</p>
Referrals	<p><i>To</i> Mercy Western Palliative Care. Central Referral Clerk 1300 369 019.</p> <p><i>From</i> RDNS, clients and families, medical practitioners, hospitals and general public.</p>
RDNS support sites covered	Altona, Essendon and Sunshine.
Type of service	<p>Multi-disciplinary palliative care.</p> <p>Multi-disciplinary team consists of nursing, medical, counselling and support through social worker, psychologist, pastoral care, volunteers and bereavement team.</p>

continued

Eligibility/criteria for accepting referral	Any person with a terminal illness for which palliative not curative treatment is appropriate and who lives within the appropriate municipalities.
<i>Overseas visitors</i>	Not applicable.
Health insurance	Not applicable.
Fees	No fee is charged.
Liaison charge	Not applicable.
Consumables	Client is responsible for the cost of consumables.
Continuity of care/Core	Not applicable.
Access responsiveness	Prioritisation according to need. All MWPC clients will have a <i>Site Assessment Tool (SAT)</i> completed on admission.
RDNS policy reference	
Contract/agreement	
<i>Contract responsibility</i>	CEO
<i>Contact responsibility</i>	Client Services Manager/CNC, RDNS Lionsville. Client Services Managers at RDNS Altona, Essendon and Sunshine. General Manager/Director of Nursing North and West Regions.
<i>Expiry date</i>	
Other programs permitted	CACP CF HACC HOC HPP
Comments	
Reference/source of information	Palliative Care CNC - RDNS Lionsville.

Reviewer:	HACC Non-HACC Committee	Last review date:	March 2008
Authoriser:	GM/DON	Next review date:	July 2011